3-01/122.10 - Policy of Equality - Procedures - Information About the Policy and Procedures

Ombudsperson Unit

The Ombudsperson Unit functions as a specialized resource for all Department members concerning these policies and procedures. The Ombudsperson Unit shall respond to inquiries, including anonymous inquiries, about the Department's policy and procedures and provide information to Department members about, among other things, their rights and responsibilities and complaint and investigation procedures concerning equity matters.

The Ombudsperson Unit is not a complaint intake unit. However, if a caller provides enough information to indicate a violation of the policy, the Ombudsperson Unit must report the matter to the Intake Specialist Unit. The Ombudsperson Unit shall notify each caller of this obligation.

Any Department member who has questions about the meaning or interpretation of this policy should contact the Ombudsperson Unit. They may be reached at:

Ombudsperson Unit	(323) 890-5348