

Unit Order 02 - Emergency Response to City Hall

PURPOSE:

The purpose of this Station Order is to establish a procedure for responding to emergency calls at City Hall.

SCOPE:

This Station Order applies to all station personnel who may respond to emergency calls at City Hall.

ORDER:

All West Hollywood City Hall employees have been trained to dial 911 if there is any indication of violent or erratic behavior from a patron in their building. Often times the person who calls 911 may have very little information because they are calling on behalf of another employee who is having the problem. Therefore, even if the caller does not have all of the information we would like, a patrol car shall be sent forthwith.

All 911 calls from City Hall will be handled as a priority response, including 911 hang-ups. Desk personnel will notify the Watch Commander. City Hall's address is 8300 Santa Monica Blvd. West Hollywood. (323) 848-6427.
