01-06 Wrong Door and Damage Repair



LOS ANGELES COUNTY SHERIFF'S DEPARTMENT DETECTIVE DIVISION FRAUD & CYBER CRIMES BUREAU

Bureau Order Number: 01-06

Subject: BUREAU ORDERS, PLANS, and GUIDELINES

Effective Date:	May 1, 2001	Last Date Revised	October20, 2020
Date Reviewed:	October 20, 2020	Next Review Date:	October 20, 2021

PURPOSE

The purpose of this policy is to inform and assist personnel in handling situations where forced entry into a wrong location occurs or when property is damaged and it may be the Department's responsibility to repair or secure the location.

Additionally, this policy ensures that appropriate notifications are made in order to protect the Department and its personnel against needless civil liability (refer to section 5-7/290.00 of the Manual of Policy and Procedures).

GUIDELINES

Printed: 6/8/2025 (WEB)

Whenever forced entry into the wrong location occurs, or when circumstances exist in which the Department may be obligated to repair the damage, the following shall apply:

- 1. The team lieutenant shall be notified immediately.
- 2. The team lieutenant shall respond to the location and notify the Bureau Commander.
- 3. The concerned Station Commander or Chief of Police shall be notified as soon as practical.
- 4. The Risk Management Bureau, Civil Litigation Unit, shall be notified as soon as possible, but no later than the next business day.

- 5. Provide the owner or resident with a Department claim form and, if necessary, assist in completing the form.
- 6. The on-scene team sergeant shall assist the owner or resident with arrangements for repairs. If immediate repairs are required to secure the location, they shall be coordinated through Risk Management Bureau, Civil Litigation Unit, at (323) 890-5400 during regular business hours or through the SIB (DOC) at (213) 229-2222.

WRONG DOOR

Printed: 6/8/2025 (WEB)

- 7. In the event that there is no resident or other responsible party at the location, the on-scene team sergeant shall arrange for deputy personnel to remain at the location until a responsible party has arrived or the location has been repaired or secured.
- 8. The I/O shall submit a memorandum to the Bureau Commander fully explaining the circumstances of the incident. Included with the memorandum shall be photos of the location depicting the specific damage.
