17-03 - Special Victims Bureau to Oversee the Day-To-Day Operations of the eSCAR System

Los Angeles County Sheriff's Department

NEWSLETTER

Field Operations Support Services, (323) 890-5411

SPECIAL VICTIMS BUREAU TO OVERSEE THE

DAY-TO-DAY OPERATIONS OF THE eSCAR SYSTEM

On April 1, 2017, the day-to-day operations of the eSCAR system will be transferred to Special Victims Unit. The day-to-day operations of the eSCAR system includes, but is not limited to the following tasks:

- Adding users to the system
- Deactivating users from the system
- Issues regarding reroutes to the DCFS Hotline
- Issues regarding forwarding of SCARs
- Advising users that the system is down
- Status of a sensitive SCAR clearance
- Advise on how to proceed with a certain SCAR

The process for handling SCARs and investigating SCARs has not changed.

Should you have an issue with the eSCAR system and/or a particular SCAR, please email the eSCAR Help Desk at:

ESCARSHD@lasd.org

Information regarding the content of this newsletter may be directed to the Special Victims Bureau at (562) 946-8531 or Field Operations Support Services at (323) 890-5411 or foss@lasd.org.