2-10/010.01 - Department Chief Information Officer

The chief of Technology and Support Division (TSD) shall serve as the Department's Chief Information Officer with oversight responsibility to ensure that all technology programs and efforts are consistent with the Department's information technology (IT) goals. He or she shall be at the executive level of the Department and serves as the focal point for all IT projects and/or initiatives for the Department.

The Chief Information Officer's role is:

- To provide vision and leadership for developing and implementing IT initiatives; and
- To direct the planning and implementation of enterprise IT systems in support of business operations in order to improve cost effectiveness, service quality, and business development.

The Department's Chief Information Officer is responsible for:

- All aspects of the Department's IT and systems;

- Leading IT strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation, deployment, and management of current and future IT systems across the Department;

- Developing and maintain an appropriate IT organizational structure that supports the needs of the Department;

- Establish IT Department goals, objectives, and operating procedures;

- Approving, prioritizing, and controlling projects and the project portfolio as they relate to the selection, acquisition, development, and installation of major information systems;

- Defining and communicating policies and standards for acquiring, implementing, and operating IT systems;

- Ensuring IT systems operation adheres to applicable laws and regulations; and

- Promoting and oversee strategic relationships between internal IT resources and external entities, including agencies, vendors, and partner organizations.