2-10/010.00 - Information Technology Governance

The Department employs centralized governance to managing all information technology (IT) projects as defined in section 2-10/015.10. The governance process ensures that all IT projects are properly identified, vetted, prioritized, and implemented in accordance to the Department's strategic goals and protocols.

The information technology governance is managed by the Department's Chief Information Officer, the Chief Technology Officer, and the Office of Technology Planning (OTP).

Effective IT governance will:

- Provide a strategic and centralized approach to addressing the Department's increasingly complex IT requirements;
- Provide a process to resolve issues of competing interest within the IT domain;
- Establish procedures for initiating new IT projects;
- Prioritize IT projects based on Department needs and available resources;
- Identify standards and protocols for Department IT solutions;
- Identify and track all current and developing IT programs to ensure system compatibility and nonâ€‘duplication of effort;
- Provide technical IT expertise/support as needed;
- Ensure the Department's IT efforts are coordinated with the Los Angeles County Chief Information Office;
- Enforce adherence of the IT governance process;
- Grant approval for all IT projects;
- Ensure a unified Department effort in the development, implementation, vetting, and function of Department-wide IT projects;
- Ensure the Department's IT strategy and individual IT projects are coordinated with the County's strategic IT plan; and
- Report and track the status of IT projects.