4-04/000.05 Professionalism and Courtesy During the Screening Process

Many people feel uncomfortable when faced with the situation involving a search, whether it is a visual, electronic scanning of their property or the use of a handheld metal detector. Most of the people attending court do not necessarily want to be there so their demeanor may not be the most positive, nor may they be on their best behavior.

Try to understand the situation from the citizen's perspective and conduct any search procedure with professionalism and courtesy. You can better obtain a person's cooperation and have them leave with a better feeling about the entire situation based on the way they are treated.