5-12/035.00 Responsiveness to Independent Oversight

The Los Angeles County Sheriff's Department is committed to operating its jail system in a safe and secure environment for staff and inmates, with respect for the dignity of all people. The Department ensures compliance with all policies, procedures, and California Code of Regulations (CCR), Title 15, "Minimum Standards for Local Detention Facilities," and upholds the public's trust through fairness, impartiality, and openness. In order to objectively critique and review its effectiveness, the Department receives direct independent oversight from the Office of the Inspector General (OIG) and works closely with the American Civil Liberties Union (ACLU) for specified issues.

The OIG and ACLU shall have fair access to jail facilities, and direct communication with designated Sheriff's Department personnel for the following purposes:

- Inform the Department of inmate grievances/requests for services
- Initiate investigations regarding inmate grievances
- Monitor timeliness of grievance investigations/dispositions
- Review investigative grievances through the OIG
- Review case dispositions through the OIG

Department personnel shall be responsive to the OIG and ACLU by documenting grievances, requests, and recommendations to their unit commander. Unit commanders have an obligation to ensure all grievances, requests, and recommendations by the OIG and ACLU are addressed, and communicated to Department executives when appropriate. Regardless of the outcome, unit commanders shall ensure that grievances, requests, and recommendations are reasonably addressed and responded to in a timely manner.