5-04/005.00 Telemental Health Services

Telemental Health Services is the use of telecommunication technologies to deliver mental health services to inmates in the custody of the Los Angeles County Sheriff's Department.

Telemental Health Video Teleconferencing allows for a two-way, real time, live interactive audio and video connection between Jail Mental Health Services (JMHS) personnel and an inmate located at a custody facility.

At the request of JMHS personnel, inmates shall be taken to the designated telemental health site by custody personnel. While allowing inmates as much privacy as is feasible, custody personnel shall remain immediately available during the telemental health assessment in case the inmate is no longer able to remain safely in the designated location.

For additional information, refer to JMH 70.2.4 Telemental Health Services.