5-09/160.00 - Emergency Telephone Calls

When a telephone call reporting a situation requiring emergency action is received by this Department, and the matter is one in which this Department does not have a primary enforcement jurisdiction, the following procedures shall apply:

- If there is any question of jurisdiction or when available information indicates that our emergency service can arrive sooner than that of the agency having jurisdiction, a unit of this Department and necessary allied emergency equipment, shall be dispatched;
- Necessary information shall be obtained from the caller and information relayed at once to the agency having jurisdiction; and
- If the call involves a traffic accident within the jurisdiction of the California Highway Patrol, handle in accordance with the provisions of volume 5, chapter 5, of this manual.

The incident and action taken shall be entered into the dispatch system and a tag number assigned so that the incident will appear on the printout log.