5-09/150.00 - Sheriff's Online Reporting System (SORTS)

A Department member shall not decline taking a report from a reporting party that would otherwise qualify for the online reporting system. Personnel may explain the online reporting system to the reporting party as an option for documenting those incidents; however, a unit shall be dispatched if the reporting party requests an in-person response. A response by personnel shall not be required if the reporting party prefers to report the incident online.