5-09/005.50 - Communications Through Computers

Computers equipped with modems and communications software offer both the Department and individuals with disabilities the capability of communicating in a text format very similar to that of TDDs. In some cases it is even possible for TDD and computer users to communicate. Computer to computer and TDD to computer communications, however, generally require prior communication between the parties to ensure that the computer receiving the call is on and that both machines have compatible configurations.