5-09/005.10 - Communicating with Assistive Listening Devices

Though there are many individuals who are deaf, there are many more individuals whose hearing is impaired to varying degrees. Effective communication with individuals with partial hearing impairments is also required. Depending on the degree of impairment, effective communication may be facilitated by facing the individual and speaking loudly. Some individuals, however, will require assistive listening devices to amplify the sound. If appropriate assistive listening devices are readily available, they should be provided. If they are not readily available or cannot be readily obtained, then a request for accommodation should be directed to the Department's ADA Coordinator.