5-06/110.45 - Altering Telephone Lines

In hostage or barricaded suspect situations, the incident commander has the option of ordering the telephone company to alter telephone lines so that telephone communication with the suspect is limited to persons authorized by the incident commander. (Refer to Public Utilities Code Section 7907, effective January 1, 1981.) This process is accomplished by contacting the security office of the responsible phone company.

The Crisis Negotiation Team has immediate access to telephone companies in our jurisdictions and pre-designated authority to request alterations of telephone service.