5-01/050.05 - Repossessed Vehicle - SVS Shows It As Stolen

If the unit querying the SVS following receipt of a written repossession notice finds a stolen vehicle record which was filed by the unit itself, the following procedures shall apply:

- Check the stolen report and determine whether it was reported by the registered or legal owner;
- If reported by the registered owner, "cancel" the stolen entry in SVS, enter the repossession in SVS, and note the FCN of the repossession on the original repossession notice;
- Notify the registered owner that his vehicle was repossessed and inform him of the name and location of the repossession; and,
- Prepare "dummy" recovery if required (see section 5 01/100.30).

If the record shows that the legal owner reported the vehicle stolen, the unit should proceed with care, as the stolen may or may not be valid.

If the legal owner's stolen report was made subsequent to the issuance of the written repossession notice, determine whether or not he has the car which he describes in the repossession notice. If the stolen report from the legal owner is valid, the written repossession notice should be made a part of the supplemental report covering the current status of the vehicle.

If the query to SVS following the receipt of the written repossession notice shows that a stolen vehicle report was filed by a station/unit or agency other than the unit making the query, the unit shall send a message to the other station/unit or agency informing them of the following:

- Information received as a result of the query to SVS;
- Information regarding the written repossession notice and the date and time of its receipt by the sending unit; and
- Request the station/unit or agency, who filed the stolen report, to handle the case.

The unit shall also be responsible for:

- Mailing the written repossession notice to the other station/unit or agency; and
- Notifying the repossession of the action taken and informing him to whom the case has been referred.

If the registered owner should subsequently call in attempting to report the vehicle as stolen or requesting information regarding the repossession, SVS should be queried and, if there is a record, the caller referred to the reporting station/unit or agency.