3-07/020.20 - Silent Alarm Radio Calls

Silent burglary or robbery alarm radio calls may originate at SCC or the station of jurisdiction. They are priority calls requiring one unit to handle the call and one or more units to assist the handling unit. Units responding to a silent alarm call shall:

- Acknowledge receipt of the message and give an estimated time of arrival (ETA);
- Proceed immediately to the location of the alarm when assigned to handle or assist in handling the call;
- Notify SCC upon arrival at the location; and
- Advise monitoring station of conditions at location after investigation. When advising that no further assistance is needed (Code 4), give the name and address of business and whether or not a crime has occurred. Example: (station name, unit number) Code 4, Bank of America, Fifth and Main. No 211; (unit number).