

## **Chapter 4 - Special Reviews, Public Complaint Process, and Personnel Investigations**

- **3-04/000.00 - Personnel Investigations**
- **3-04/000.05 - Assignment of Subsequent Inquiry/Investigation**
- **3-04/010.00 - Department Service Reviews**
- **3-04/010.05 - Procedures for Department Service Reviews**
- **3-04/010.10 - Acknowledgment of Receipt of Public Input**
- **3-04/010.15 - External Commendations**
- **3-04/010.20 - Service Complaints**
- **3-04/010.25 - Personnel Complaints**
- **3-04/010.30 - Retention of Service Comment Reports**
- **3-04/010.35 - Public Accessibility to Information About the Complaint Process**
- **3-04/020.00 - Administrative Investigations**
- **3-04/020.05 - Initiation of Administrative Investigations**
- **3-04/020.06 - Administrative Investigations - Constitutional Policing Advisors**
- **3-04/020.10 - Employee Relieved of Duty for Disciplinary Reasons**
- **3-04/020.12 - Supervisors' and Managers' Responsibility for Ensuring the Timely Completion and Adjudication of Administrative Investigations**
- **3-04/020.15 - Administrative Investigation Procedures**
- **3-04/020.18 - Use of Commemorative Book Photographs**
- **3-04/020.20 - Inactivation of Administrative Investigations**

- **3-04/020.25 - Administrative Investigation Terminology**
- **3-04/020.28 - Effective Date of Revisions to Findings**
- **3-04/020.30 - Internal Administrative and Criminal Investigations**
- **3-04/020.35 - Notification to Complainant**
- **3-04/020.40 - Discipline**
- **3-04/020.45 - Retention of Investigative Records and Documents**
- **3-04/020.50 - Grievance Procedures**
- **3-04/020.60 - Delegation of Disciplinary Matters**
- **3-04/020.80 - Modify Findings And/Or Discipline**
- **3-04/030.00 - Procedures for Responding to Complainant Dissatisfaction with Department Service Reviews and Administrative Investigations**
- **3-04/030.05 - Department Procedures for Responding to Complainant Dissatisfaction -- Department Service Reviews**
- **3-04/030.10 - Department Procedures for Responding to Complainant Dissatisfaction -- Administrative Investigations**
- **3-04/040.00 - Audit and Accountability Bureau**
- **3-04/040.10 - Audit and Accountability Bureau Purpose and Authorization**
- **3-04/040.20 - Organizational Independence**
- **3-04/040.30 - Audit and Accountability Bureau Responsibilities**
- **3-04/040.40 - Audit and Accountability Bureau Reporting Procedures**
- **3-04/050.00 - Corrective Action Plans**
- **3-04/050.20 - Corrective Action Plan Process, Review, and Approval**